



DOON (P.G.) COLLEGE OF AGRICULTURE SCIENCE & TECHNOLOGY

CAMP ROAD SELAQUI, DEHRADUN-248011 (UTTARAKHAND)

(Under the Management of Maharani Laxmi Bai Memorial Educational Society)

AFFILIATED TO HEMVATI NANDAN BAHUGUNA GARHWAL UNIVERSITY

(--A CENTRAL UNIVERISTY--)

ISO 9001:2008 Certified

Minutes of the Meeting

Date : 10/12/2024

Time : 3:00 pm

Venue: Principal office

A complaint was received by Mr. Sushant, hostel resident in the **Students Grievances and Redressal Committee** office on dated 05/12/2024 that the Mess menu has not been changed since long and it should be revised.

The complaint was discussed by committee with hostel superintendent Mr. Anuj Rana and concluded with following decisions:

1. The Mess menu will be change immediately.
2. Committee gave the instruction to the hostel superintendent Mr. Anuj Rana that in future menu will be changed after every three months in consultation with the hostel students

Prof. (Dr.) R. G Upadhyay

(Chairperson)

Dr. Nutan Pant

(Convener)

Dr. Megha Panwar

(Faculty Member)

Mr. Anil Pundir

(Faculty Member)

Ms. Namita Rani

(Faculty Member)

Copy to:
The Principal
The concerned HOD
The concerned student
Notice board

Principal
Doon (P.G.) College of Agriculture
Science & Technology
Camp Road, Selaqui, Dehradun



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Students Grievances and Redressal Committee meeting held on dated 10/12/2024

**Principal
Doon (P.G.) College of Agriculture
Science & Technology
Camp Road, Selaqui, Dehradun**



Student Grievance Redressal Form (Offline)

Grievant Information

Grievant Name: Sushant

Dated of Appeal submitted: 05-12-2024

Grievant Ph. No: 7091298310 Grievant Email: sushant421@gmail.com

Grievant Home Mailing

Address: AJAY Boys Hostel Camp Road Selaqui Dehradun.

Nature of Grievance

1. **Type of Grievance** (Please tick the appropriate option):

- Academic Issues
- Faculty-related Issues
- Administrative Issues
- Hostel-related Issues
- Infrastructure Issues
- Library-related Issues
- Others (Please specify): _____

2. **Description of the Grievance** (Please provide a clear and detailed description of the grievance, including any relevant dates, events, or individuals involved):

Food Menu should be revised in Hostel.

Received by: Anil Rundi Date Received: 05-12-2024

FURTHER EXPLANATION OF REASONING, use attachments if necessary.

DESIRED OUTCOME, use attachments if necessary

SIGNATURES:

GRIEVANT SIGNATURE: Sushant DATE: 05-12-2024

RECEIVED BY: [Signature] DATE: 05/12/24

[Signature]
Principal
Doon (P.G.) College of Agriculture
Science & Technology
Camp Road, Selaqui, Dehradun



Action Taken (If Any)

- Have you already reported this grievance to any authority?

Yes No

- If Yes, please provide details (person/department contacted and actions taken details):

The grievance was reported to Grievance Redressal committee. A meeting was held to resolve the issue by GRC Chairman Dr. R.G. Upadhyay on 10th Dec 2024

Desired Outcome/Resolution

Hostel superintendent was consulted and food menu was revised.

Declaration

I hereby declare that the information provided above is true to the best of my knowledge.

- Signature: AKS
- Date: 10/12/2024

Office Use Only

- Grievance Reference Number: DCAST/GRC/2024/3
- Action Taken/Resolution: Resolved.
- Date of Resolution: 10/12/24
- Comments (if any): _____

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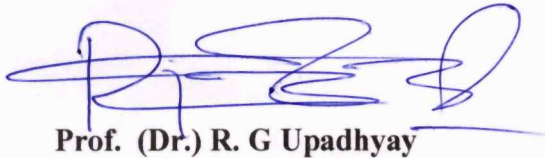
Minutes of the Meeting

Date : 28/11/2024
Time : 2:00 pm
Venue: Principal office

With reference to complaint submitted by Mr. Diptesh student of B. Sc. Agriculture 3rd semester in the **Students Grievances and Redressal Committee** cell on dated 27/11/2024 that the tube light switches are not working properly in class room no. 105, 106, 108 and Power plug in Seminar Hall of block-A building.

The Committee discussed the issues in complaint and came with the following decision:

1. The electrician should be immediately ordered to take up the issues in complaint.



Prof. (Dr.) R. G Upadhyay

(Chairperson)



Dr. Nutan Pant

(Convener)



Dr. Megha Panwar

(Faculty Member)



Mr. Anil Pundir

(Faculty Member)



Ms. Namita Rani

(Faculty Member)

Copy to:

The Principal

The concerned HOD

The concerned student

Notice board



Principal

**Doon (P.G.) College of Agriculture
Science & Technology
Camp Road, Selaqui, Dehradun**



Student Grievance Redressal Form (Offline)

Grievant Information

Grievant Name: Diptesh Puskait

Dated of Appeal submitted: 27/11/24

Grievant Ph. No: 9332955876 Grievant Email: puskaitdiptesh155@gmail.com

Grievant Home Mailing

Address: Vill - Chapla, P.S - Raidighi, Dist - South 24 Parganas
PIN - 743349, West Bengal.

Nature of Grievance

1. **Type of Grievance** (Please tick the appropriate option):

- Academic Issues
- Faculty-related Issues
- Administrative Issues
- Hostel-related Issues
- Infrastructure Issues
- Library-related Issues
- Others (Please specify): Maitanence

2. **Description of the Grievance** (Please provide a clear and detailed description of the grievance, including any relevant dates, events, or individuals involved):

Tubelight switches are not working in Room No. 105,
Room 106 & Room 108. Seminar Hall Power Plug
was not working.

Received by: ANIL PUNDIR Date Received: 27/11/24

FURTHER EXPLANATION OF REASONING, use attachments if necessary.

DESIRED OUTCOME, use attachments if necessary

SIGNATURES:

GRIEVANT SIGNATURE: Diptesh DATE: 27/11/24

RECEIVED BY: [Signature] DATE: 27/11/24

Principal
Doon (P.G.) College of Agriculture
Science & Technology
Camp Road, Selaqui, Dehradun



Action Taken (If Any)

- Have you already reported this grievance to any authority?

Yes No

- If Yes, please provide details (person/department contacted and actions taken details):

The Grievance was reported to Grievance Redressal committee. A meeting was held to resolve the issue by GRC on 28th Nov 2024

Desired Outcome/Resolution

The Election was consulted and the case was resolved

Declaration

I hereby declare that the information provided above is true to the best of my knowledge.

- Signature: AKC
- Date: 28/11/24

Office Use Only

- Grievance Reference Number: DCAST/GRC/2024/2
- Action Taken/Resolution: Resolved
- Date of Resolution: 28/11/24
- Comments (if any): _____

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Minutes of the Meeting

Date : 22/11/2024


Time : 11:30 am

Venue: Principal office

A case was put by the **Students Grievances and Redressal Committee** on dated 21/11/2024 that Mr. Anurag Negi student of B. Sc. Agriculture 5th semester has complaint that the Water RO is not working properly in the Block-A building.

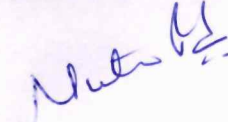
The Committee discussed the matter and taken following decisions:

1. Concerned technician should be contacted immediately for repairing of RO water machine.
2. In future, water RO machine maintenance will be done at regular intervals.



Prof. (Dr.) R. G Upadhyay

(Chairperson)



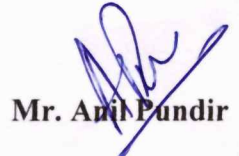
Dr. Nutan Pant

(Convener)



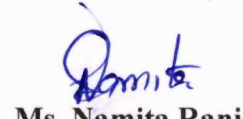
Dr. Megha Panwar

(Faculty Member)



Mr. Anil Pundir

(Faculty Member)



Ms. Namita Rani

(Faculty Member)

Copy to:

The Principal

The concerned Head of Department

The concerned student

Notice board



Principal
Doon (P.G.) College of Agriculture
Science & Technology
Camp Road, Selaqui, Dehradun



Student Grievance Redressal Form (Offline)

Grievant Information

Grievant Name: Anurag Negi

Dated of Appeal submitted: 21/11/24

Grievant Ph. No. 9068527820 Grievant Email: anuragnegi857@gmail.com

Grievant Home Mailing

Address: Ajay Boys Hostel Camp Road Selaqui Dehradun

Nature of Grievance

1. **Type of Grievance** (Please tick the appropriate option):

Academic Issues

Faculty-related Issues

Administrative Issues

Hostel-related Issues

Infrastructure Issues

Library-related Issues

Others (Please specify): maintenance

2. **Description of the Grievance** (Please provide a clear and detailed description of the grievance, including any relevant dates, events, or individuals involved):

R.O water purifier is not working properly in Block (A) First floor

Received by: Ms. Namita Rani Date Received: 21/11/2024

FURTHER EXPLANATION OF REASONING, use attachments if necessary.

DESIRED OUTCOME, use attachments if necessary

SIGNATURES:

GRIEVANT SIGNATURE: Anurag DATE: 21/11/24

RECEIVED BY: Namita DATE: 21/11/2024

Principal
Doon (P.G.) College of Agriculture
Science & Technology
Camp Road, Selaqui, Dehradun



Action Taken (If Any)

- Have you already reported this grievance to any authority?

Yes No

- If Yes, please provide details (person/department contacted and actions taken details):

The Grievance was reported to Grievance Redressal Committee. A meeting was held to resolve the matter on 22/11/24.

Desired Outcome/Resolution

The technician was consulted and the Grievance was resolved.

Declaration

I hereby declare that the information provided above is true to the best of my knowledge.

- Signature: Darmita
- Date: 22/11/2024

Office Use Only

- Grievance Reference Number: DCAST/GRC/2024/1
- Action Taken/Resolution: (DCAST/GRC/2024/1) was resolved.
- Date of Resolution: Resolved on 22/11/24
- Comments (if any): NA.

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Students Grievances and Redressal Committee meeting held on dated 22/11/2024

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